

# NEW CUSTOMER REGISTRATION CLIENT AGREEMENT AND WAIVER YOGA / AERIAL (02.04.2026)



---

**Name:** Blossom Yoga (Cyrille Caille)  
**Adresse :** Chemin de la pierre grise 39, 2502 Bienne (CH)  
**Phone :** +41 78 760 92 76  
**Email :** helloblossomyoga@hotmail.com  
**Website:** www.blossomyoga.ch

---



## MEMBER INFORMATION

Name : .....  
Surname : .....  
Pronouns: .....  
Date of birth : ..... / ..... / .....  
Address : .....  
Zip Code : ..... City: .....  
Phone : .....  
Email : .....

## EMERGENCY CONTACT

Name & Surname : .....  
Relationship to the member: .....  
Phone : .....  
Email : .....

---



Blossom Yoga offers a range of classes in yoga and aerial yoga. Blossom Yoga is committed to providing high-quality services and acts with professional responsibility. Classes may be delivered in person or online via videos on apps or other digital media or platforms. They may be regular classes or one-off events (workshops).

Blossom Yoga is committed to protecting the confidentiality of the data collected in this document.

The undersigned confirms that they have read and accept the following terms and conditions.



## REGISTRATIONS

You can join a class at any time, provided there are places available.  
For beginners, a 60-minute introductory class is recommended.

Registration by post, message or via the website is binding. It entitles the participant to use the course offering as defined on the website, subject to payment of the course fee.

All new customers must complete this contract once, when booking their first course



## TERMS AND CONDITIONS OF PAYMENT

- **Single entries:** are valid for the selected date and must be paid for no later than the date of the selected class.
- **10-entry passes:** are valid for 12 weeks and must be paid for no later than two weeks after the pass becomes valid.

Passes can be renewed via the website, message or email.  
All entries and passes are non-transferable.

Payment should preferably be made in cash, but can also be made via Twint or online banking.  
The course participant will be deemed to be in default of payment without warning if payment is not made as agreed. If the participant needs to be notified due to a delay in payment, Blossom Yoga reserves the right to charge a fee of CHF 20. All other costs and expenses associated with the recovery of outstanding debts shall also be borne by the participant.



## NO SHOWS

You may cancel your place on a class by text message or email up to 6 hours before the class starts (24 hours in the case of special workshops or monthly morning and afternoon sessions).

- **10-session passes:** If you cancel within the time limit, you may make up the class before or after the cancelled session, during the pass's validity period, provided there is space available in another class.
- **Single entries:** If you cancel within the time limit, you may make up the class before or no later than one month after the cancelled class, provided there is space available in another class.

# NEW CUSTOMER REGISTRATION CLIENT AGREEMENT AND WAIVER YOGA / AERIAL (02.04.2026)



---

In the event of late cancellation or unexcused absence, the right to make up the class lapses. There is no entitlement to a reduction or refund of the subscription price.

From the third week of medical absence (illness/accident), subsequent classes may be deducted from the next pass. If the participant wishes to make use of this compensation, they must send a medical certificate to Blossom Yoga as soon as possible.

If a class has to be cancelled by Blossom Yoga due to operational closure or circumstances beyond Blossom Yoga's control (force majeure), Blossom Yoga is under no obligation but may decide to extend the validity period of class passes and/or carry over the validity of a single entry.



---

## OFFERS AND PRICES

Blossom Yoga reserves the right to amend its terms and conditions, as well as its range of services and prices, at any time. Current prices can be viewed on the website.

Any changes to prices will be communicated to participants in writing or by any other appropriate means. Such changes shall be deemed to have been approved unless the membership is cancelled in writing, in accordance with the aforementioned subscription period.

We reserve the right to make changes to the course programme and to change instructors.



---

## TERMS OF USE AND LIABILITY

Use of the facilities (whether on the physical premises of Blossom Yoga, at home in the case of online classes, or elsewhere) is at the user's own risk.

The participant acknowledges that the practice may require significant physical exertion and that it may cause or aggravate a physical injury or medical condition. The participant acknowledges that they must be in adequate physical and mental health to take part in classes. They understand their physical limitations and are sufficiently self-aware to stop or modify their participation in the class before injuring themselves or aggravating a pre-existing injury. If in doubt about their ability to participate, the participant understands that it is their responsibility to consult a doctor and follow their advice before taking part in the classes.

Furthermore, Blossom Yoga reserves the right to refuse participation in the class for medical reasons, physical condition or any other reason.



Blossom Yoga accepts no liability – to the extent permitted by law – for any physical or psychological injury or damage that may occur during classes. Liability for the loss of property or valuables of any kind is also excluded.

The participant assumes full responsibility for any risk, injury or damage, known or unknown, that they may suffer as a result of their participation in activities organised by Blossom Yoga, including those that may result from negligence on the part of Blossom Yoga.



---

### **RIGHT TO ONE'S IMAGE**

The participant hereby acknowledges that Blossom Yoga may, from time to time, photograph, film or otherwise record classes or events organised by Blossom Yoga, and publish these photographs and videos on its website or on social media. Out of respect for participants' privacy, Blossom Yoga undertakes not to publish images showing participants' faces (e.g. from behind or with faces blurred) unless the person concerned has given their explicit verbal and/or written consent.



---

### **JURISDICTION**

This agreement shall be interpreted in accordance with and governed by Swiss law. All actions, proceedings, claims and legal proceedings relating to this agreement shall be brought before a competent court in Biel. If any provision of this agreement is held to be invalid, illegal or unenforceable, this shall not affect the remaining provisions of this agreement, which shall be interpreted as if that provision were not included.

---

**The participant acknowledges that they have read this agreement carefully and fully understand its contents. They voluntarily and in full knowledge of the facts accept the terms and conditions set out herein.**



- Place and date:

.....

- Signature of the participant (or legal guardian):

.....



**Please take a few minutes to fill in this form so that we can tailor our lessons to best suit your needs.**



**PRACTICE**

- Have you ever had the opportunity to practise:

Aerial Yoga     Yes  No

Yoga             Yes  No

If Yes, what style (s) : .....

And how would you describe your level of proficiency : .....

- How would you rate your fitness level?

.....  
.....  
.....



**HEALTH**

- Do you currently have, or have you previously experienced, any physical, neurological or mental health challenges that you would like to share with us so that we can take them into account as effectively as possible during the sessions?

(For example: diabetes, high blood pressure, glaucoma, POTS, back/shoulder/knee pain, etc., recent surgery, epilepsy, neurodiversity, anxiety, depression, sleep disorders, sensitivity to noise/light, etc.)

.....  
.....  
.....  
.....



- Are you pre- or post-natal?  
 yes  No  
If Yes, how many weeks / months? .....

- Are you prone to travel sickness or seasickness, or do you get dizzy easily?  
 Yes  No



**EXPECTATIONS AND INTERESTS**

- What are your expectations or goals regarding yoga or aerial yoga?  
(Tick the relevant boxes).

- |   |  |
|---|--|
| <input type="checkbox"/> Muscle strengthening | <input type="checkbox"/> Overall improvement in well-being |
| <input type="checkbox"/> Flexibility          | <input type="checkbox"/> Recovery from injury              |
| <input type="checkbox"/> Balance              | <input type="checkbox"/> Fun factor                        |
| <input type="checkbox"/> Stress management    | <input type="checkbox"/> Joining a community /             |
| <input type="checkbox"/> Other: .....         | sharing common interests                                   |

- What are your personal interests regarding yoga / aerial yoga?  
(Tick the relevant box)

- |   |  |
|---|--|
| <input type="checkbox"/> Asana (postures)       | <input type="checkbox"/> Yoga Philosophy |
| <input type="checkbox"/> Pranayama (Breathwork) | <input type="checkbox"/> Energy systems  |
| <input type="checkbox"/> Meditation             | <input type="checkbox"/> Other:.....     |



- Place and date:  
.....
- Signature of the participant (or legal guardian)  
.....